

## POS Element 2 – Technology Services

GOAL	INTENDED RESULTS	EVALUATION	ACTIVITIES
OCPL procures and implements an up-to-date ILS	<p>Enable delivery of practical technical solutions</p> <p>Improve public access to digital resources</p> <p>Refine staff tasks</p>	<p>Transaction log analysis for web catalog</p> <p>Improved delivery for holds (turn around time)</p> <p>Increased use of Novel and system-wide databases</p>	<p>Clean up bibliographic database (2007)</p> <p>Replace “green screens” with PCs (2007)</p> <p>Install new ILS (2007)</p> <p>Train Staff in new system (2007)</p> <p>Inform public of new system (2007)</p> <p>Link Aquabrowser to new ILS (2007)</p>
OCPL web site functions as a full digital library presence	<p>Triple the original content housed at www.onlib.org</p> <p>Public access to digitized materials</p> <p>Public access to “virtual branch”</p>	<p>Transaction log analysis for website</p> <p>“Digital comments” section</p> <p>Annual digital surveys</p>	<p>Develop “digital library” construction plan (2007)</p> <p>Continue virtual reference service(2007)</p> <p>Develop digitization center (2007/8)</p> <p>Enable online library card registration (2008)</p> <p>Enable online fines payment (2008)</p> <p>Enable online ILL requests (2008)</p> <p>Train staff in HTML/XML coding (2007/8)</p> <p>Develop mirror site (2008)</p>
OCPL is current with best technology practices	<p>Management / personnel establishes core technical competencies</p> <p>Staff will support technology development in house</p> <p>Staff will develop digital content</p> <p>Staff will train public in use and application of relevant new information technologies</p>	<p>All professional staff test on core competencies</p> <p>All technical staff function in both support and development</p> <p>Staff offers public training in public information technologies</p>	<p>Complete LSTA grant “No User Left Behind” (2007)</p> <p>Create center for digital “public space” (2008)</p> <p>Train mid-level professional staff in digital development (2008)</p> <p>Investigate googlization of OCLC (2009)</p>

GOAL	INTENDED RESULTS	EVALUATION	ACTIVITIES
OCPL Central, branch and members share IntraNet services	Improved communications across system Common source for shared information Central location for forms, policies, newsletters Repository for system committee minutes Blog space	Increased usage of IntraNet resources	LSTA GRANT: IntraNet development and installation (2007) Partner with SU/IST for digital commons (2007)  Expand IntraNet Resources (2007 -- 2011)
OCPL installs Exchange server	Improved email services Shared calendars	Digital survey of users	Develop RFP Select vendor Install software Train staff