

**POS 2012-2016 Element 11. Central Library Services**

GOAL	YEARS	INTENDED RESULTS	EVAUATION METHODS
Information services are easily available to all County residents.	2012-16	Multiple avenues to access information are used by residents, including: <ul style="list-style-type: none"> <li>• In person visits</li> <li>• Remotely, via phone, email, text, &amp; chat</li> <li>• OCPL websites</li> </ul>	Reference & other information transactions are tracked.
Information services at member libraries are supported.	2012-16	Member library staff views Central staff as a resource when providing information services to their patrons.	Survey
Central’s collection complements & supports member libraries’ collections.	2012-16	Central collection development is informed by: <ul style="list-style-type: none"> <li>• User demand (<i>See also</i> Resource Sharing – ILL)</li> <li>• Subject &amp; format specialists (<i>See also</i> Cooperative Collection Development)</li> <li>• Priorities of member staff, shared through:                             <ul style="list-style-type: none"> <li>○ Collection Development Task Force</li> <li>○ Suggestions</li> </ul> </li> <li>• Database Committee recommendations</li> </ul>	Circulation analyses;  Survey;  Usage stats
Staff development is supported.	2012-16	Branch librarians & assistants are trained in use of Central’s unique resources.  Member staff participates in orientations to Central’s unique resources, as needed.  Staff training ( <i>see also</i> Professional Development & Continuing Education) improves level of service to all County residents & includes presentations via: <ul style="list-style-type: none"> <li>• in person</li> <li>• webinars, teleconferences</li> <li>• Staff development day; System Retreat</li> <li>• professional literature</li> </ul>	Track participation  Circulation
Staff expertise is a critical asset for all County residents.		Central staff is informed about new technologies & “best practices.” <ul style="list-style-type: none"> <li>• Staff attend webinars, workshops, conferences</li> </ul> Central staff develops expertise in areas that enhance current public	Track participation;

		<p>services &amp; allow for successful adaptation to new service priorities.</p> <p>Various Outreach services are managed at Central. (<i>See also</i> Coordinated Outreach; Adult Literacy)</p> <p>Member library staff collaborates to share expertise &amp; respond to public service needs. (<i>see also</i> Communications Among Member Libraries)</p>	
Central Library is a unique downtown destination.	2012-16  2012 2013-14 2014	<p>Central contributes to regional pride of place:</p> <ul style="list-style-type: none"> <li>• Expanded visibility of Local History/Genealogy Department</li> <li>• Renovation of space &amp; updated services</li> <li>• Unique children's space opportunities studied</li> <li>• Unique children's space is created</li> <li>• Considered an asset in economic development initiatives</li> </ul>	Track visits;  Survey
Increase public access to LHG's materials & resources	2012-16	<p>Collaborative projects to share historic &amp; genealogical resources such as:</p> <ul style="list-style-type: none"> <li>• Onondaga County Clerk - sharing NYS Census records</li> <li>• Onondaga Historical Association - NYS Preservation Grant to microfilm early Onondaga County Newspapers</li> </ul> <p>Produce &amp; make available Encoded Archival Description finding aids for special collections.</p> <p>Retrospective cataloging &amp; maintenance of bibliographic records of LH materials.</p>	<p>Statistical tracking of completed projects, including but not limited to number of items acquired, number of new Polaris records created &amp; new finding aids added to OCPL's website.</p> <p>Circulation statistics of LHG materials.</p>
Increase LHG's collection of unique materials within its current subject scope.	2012-16	<p>Pursue materials donations through various methods, including:</p> <ul style="list-style-type: none"> <li>• Increasing awareness of LHG's collection to member libraries through presentations at OCSL meeting, OCPL's annual Staff Development Day &amp; mailings.</li> <li>• Monitoring listservs, blogs &amp; other social media for potential donors.</li> </ul>	Continued use of statistical tracking of donated materials & cataloging of new acquisitions
Onondaga County residents will attend programs related to local history & genealogy.	2012-16	<p>Collaborate &amp; partner with local archives, libraries, historians, &amp; repositories by providing public programs.</p> <p>Program partners, for example:</p> <ul style="list-style-type: none"> <li>• IACI – Irish American Cultural Institute</li> <li>• CNYGS – Central New York Genealogical Society</li> <li>• OCPL member libraries</li> </ul> <p>Produce a series of in-house programs at the Central Library including:</p> <ul style="list-style-type: none"> <li>• Beginning Your Genealogy – 3 part series on starting the genealogy</li> </ul>	Tracking of attendance & satisfaction levels of attendees at all workshops & programs.

	2012-14	<p>journey.</p> <ul style="list-style-type: none"> <li>• Book conservation &amp; repair.</li> </ul> <p><i>(See also Consulting &amp; Technical Assistance)</i></p>	
Continued conservation of LHG's special collections.	2012-16	<p>Use NYS Preservation Grants to continue addressing the 2007 collection preservation survey. Projects will include:</p> <ul style="list-style-type: none"> <li>• Re-housing &amp; reformatting of fragile materials</li> <li>• Microfilming</li> </ul> <p>Train more OCPL staff in repair &amp; preservation.</p> <p>Increased capacity to the OCPL repair lab to accommodate increased demand for book repair services.</p>	Statistical evaluation of preservation projects – including quantity analysis of materials treated.