

2022 OCPL System Services Evaluation

Introduction

The System & Central Plan of Service is a planning document which identifies, organizes, and provides an overview of the library system's service program including intended changes in services or priorities.

This survey will evaluate the current Plan of Service and take approximately 30 minutes to complete.

The Plan emphasizes what the library system proposes to accomplish and whom the library system serves. The Plan demonstrates how the library system anticipates it will fulfill the major roles expected of library systems. The major recommended roles for library systems are:

- Support and strengthen member libraries.
- Facilitate equitable access to library services and resources directly to patrons/customers.
- Facilitate resource sharing among libraries.
- Provide leadership for improving library services for all.

We would like to collect names/libraries to assure we have representation from ALL our libraries. This survey can also be anonymous, however, if you choose to be anonymous, you will not be entered to win a prize!

Original Deadline: January 27, 2023 - open until all locations are accounted for.

Thank you for your time!
* 1. Library:
2. Name of Person Filling Out Survey:
3. Title/Position:

4. Element 1: Resource Sharing Satisfaction.

How important are these OCPL Resource Sharing Committees/Groups?

	Not at all important	Important	Very Important	No opinion
Central Library Advisory Committee		\bigcirc		
Collection Development Advisory Committee	\bigcirc		\bigcirc	
Communications and Government Relations Committee	\circ	\bigcirc	\circ	
Coordinated Outreach Services Advisory Committee	\bigcirc	\bigcirc	\bigcirc	
Delivery Advisory Committee				
eContent Advisory Committee	\bigcirc	\bigcirc	\bigcirc	
Facilities, Security and Construction Advisory Committee	\circ	\bigcirc	\circ	\circ
ILS Review Committee	\bigcirc	\bigcirc		\bigcirc
MOU/Member Services Committee	\circ	\bigcirc	\bigcirc	\circ
Trustee Advisory Committee	\bigcirc	\bigcirc		
Adult Services Group	\bigcirc			
Youth Services Group	\bigcirc	\bigcirc		
Outreach Services Group			\bigcirc	
Comments:				
		<u>a</u>		

5. Element 1: Resource Sharing Satisfaction.

How satisfied are you with these OCPL Resource Sharing Committees?

	Not at all satisfied	Satisfied	Very satisfied	No opinion
Central Library Advisory Committee				
Collection Development Advisory Committee	\bigcirc		\bigcirc	
Communications and Government Relations Committee	\bigcirc			\circ
Coordinated Outreach Services Advisory Committee	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Delivery Advisory Committee	\circ	\bigcirc		\bigcirc
eContent Advisory Committee	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Facilities, Security and Construction Advisory Committee	\bigcirc			\bigcirc
ILS Review Committee	\bigcirc	\bigcirc	\bigcirc	\bigcirc
MOU/Member Services Committee	\circ	\bigcirc	\circ	\circ
Trustee Advisory Committee	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Adult Services Group	\circ	\circ	\circ	\bigcirc
Youth Services Group	\bigcirc	\circ	\bigcirc	\bigcirc
Outreach Services Group	\bigcirc	\bigcirc		\bigcirc
Comments:				
		la		

* 6. Element 2: Special Client Groups

How important are these OCPL Special Client Services to your library?

Note: Coordinated Outreach as defined by NYS Law includes but is not limited to services for:

- Blind/physically disabled
- Seniors
- Developmentally or learning disabled
- Institutionalized
- Members of ethnic/minority groups in need of special services
- Educationally disadvantaged
- Unemployed/under-employed

- Geographically isolated
- ullet At risk youth from birth to age 21

	Not at all important	Important	Very important	No opinion
Adult Literacy Programs (ESOL, Career Resources, Re-Entry)		\circ	0	0
Special Technologies and Adaptive Resources (services for patrons with disabilities)		\bigcirc		\bigcirc
Youth Services (Children and Young Adult)		\bigcirc	\bigcirc	\circ
Early Literacy (Every Child Ready to Read in NYS)	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Information or services for people in Institutionalized Settings		0		0
Information for people who are Educationally Disadvantaged		\circ		\circ
Information for people who are Geographically Isolated		0		0
Information for people who are members of Ethnic or Minority Groups	\bigcirc	\circ	\bigcirc	\circ
Services for Seniors				
At Risk Youth				
Comments:				
		a		

* 7. Element 2: Special Client Group Satisfaction

How satisfied are you with these OCPL Special Client Services?

	Not at all satisfied	Satisfied	Very Satisfied	No opinion
Adult Literacy Programs (ESOL, Career Resources, Re-Entry)	0	\circ	0	0
Special Technologies and Adaptive Resources (services for patrons with disabilities)		\bigcirc		
Youth Services (Children and Young Adult)	\circ	\bigcirc	0	
Early Literacy (Every Child Ready to Read in NYS)	\circ		\circ	\bigcirc
Information or services for people in Institutionalized Settings	0	\circ	0	\circ
Information for people who are Educationally Disadvantaged	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Information for people who are Geographically Isolated	\bigcirc	0	0	
Information for people who are members of Ethnic or Minority Groups	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Services for Seniors				
At risk youth				
Comments:		6		

* 8. Element 3: Professional Development and Training

How important are these Professional Development & Training opportunities to your library?

	Not at all important	Important	Very important	No opinion
Polaris Basics (circulation & cataloging)	0	0	0	
Polaris Simply Reports		\bigcirc	\bigcirc	
Polaris Reports Manager			\bigcirc	
Microsoft Office (Word, Excel, PowerPoint)	l,		\bigcirc	\bigcirc
Outlook Email	\bigcirc		\circ	
Overdrive (platform and acquisitions)		\bigcirc	\bigcirc	
Database searching				\bigcirc
Interlibrary Loan				
Outcome Based Evaluation				
System Wide Youth Services Meetings (Ages 0-18 and their caregivers)		\bigcirc		\bigcirc
Marketing and Communication			\bigcirc	
Comments:				
		a.		

olaris Basics		satisfied	Satisfied	Very satisfied	No opinion
circulation & ataloging)	\bigcirc	\circ	\circ	0	\circ
olaris Simply eports	\bigcirc	\bigcirc	\bigcirc	\circ	\bigcirc
olaris Reports Ianager	\bigcirc		\bigcirc	\bigcirc	
licrosoft ffice (Word, Excel, owerPoint)	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
utlook Email				\bigcirc	
verdrive (platform nd acquisitions)		\bigcirc		\bigcirc	
atabase searching					
nterlibrary Loan				\bigcirc	
utcome Based valuation					
ystem Wide Youth ervices Meetings Ages 0-18 and their aregivers)	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Iarketing and ommunication	\bigcirc	\bigcirc	\bigcirc	\circ	
mments:					

	1	2	3	4
Email				
OCPL website (calendar)		\bigcirc	\bigcirc	
Member Council meeting		\bigcirc	\bigcirc	
Flyer in the Delivery				
ther (please specify)				

* 12. Element 4: Consulting and Developmental Services

How important are these Consulting and Development Services to your library?

	Not at all important	Important	Very important	No opinion
Strategic Planning	\bigcirc			
Grant Writing		\bigcirc		\bigcirc
Human Resources				
Board Development	\bigcirc	\bigcirc		
Sustainability				
Advocacy				
Fundraising				
Policy Development				
Collection Development		\bigcirc		
Community Assessment		\bigcirc		\bigcirc
Facility Planning				
Annual Report	\bigcirc			
Construction Grant				
Marketing & Public Relations		\bigcirc		
Emerging Technologies				
Programming, adult				
Programming, teen				
Programming, children				
Internal Financial Controls			\bigcirc	
Security				
Comments:				
		la de		

* 13. Element 4: Consulting and Developmental Services Satisfaction

How satisfied with Consulting and Development Services to your library by OCPL?

	Not at all satisfied	Somewhat satisfied	Satisfied	Very Satisfied	No opinion
Strategic Planning					
Grant Writing					
Human Resources					
Board Development					
Sustainability					
Advocacy					
Fundraising					
Policy Development					
Collection Development			\bigcirc		
Community Assessment					
Facility Planning					
Annual Report		\bigcirc			
Construction Grant					
Marketing & Public Relations	\bigcirc	\bigcirc	\bigcirc	\bigcirc	
Emerging Technologies					
Programming, adult					
Programming, teen					
Programming, children			\bigcirc		
Internal Financial Controls				\bigcirc	
Security	\bigcirc		\bigcirc		\bigcirc

* 14. Element 5: Coordinated Services

How important are these Coordinated Services to your library?

	Not at all important	Important	Very important	No opinion
Negotiated pricing for licensed electronic collection purchases		0	\circ	0
Cataloging				
Materials processing				
Technical support				
Technology purchases				
Virtual reference				
Web conferencing software	\bigcirc			
Overdrive Services				
Evanced				
Comments:				

*	15	Flomo	nt 5.	Coordin	2 boto	orgicos.	Satisfaction

How satisfied are you with these OCPL Coordinated Services to your library?

	Not at all Satisfied	Somewhat Satisfied	Satisfied	Very Satisfied	No opinion
Negotiated pricing for licensed electronic collection purchases	\circ	\circ	\circ	\bigcirc	\circ
Digitization					
Cataloging					
Materials processing					
Technical support					
Technology purchases					
Virtual reference					
Web conferencing software	\bigcirc				
Overdrive Services					
Evanced					
Comments:					
			la la		
16. Are there Coord	inated Service	s not mentione	d above that y	ou would like OC	CPL to offer?

17. How satisfied	is your library wi	th these Emer	ging System	Services from C	CPL?
	Not at all satisfied	Somewhat satisfied	Satisfied	Very Satisfied	No opinion
Mobile Maker Labs/Youth Activity Kits	\bigcirc	\circ	\bigcirc	\circ	\bigcirc
Pop-Up Library furniture (used at public events)	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Early Literacy Stations/furniture and kits	0	0	\circ	0	\circ
Sensory Story Time travelling kits				\bigcirc	
Assistance with grant writing	\bigcirc				
Analysis of green energy technologies for libraries	\bigcirc	\bigcirc			
More shared electronic content			\bigcirc		\bigcirc
OWL Cameras	\bigcirc			\bigcirc	
18. Element 6: Aw			complete to	woun librows?	
now important are	Not at all important			/ important	No opinion
OCPL support for NYLA Advocacy Day	\circ		-		
OCPL support for CLRC Legislative Breakfast	\bigcirc	\bigcirc		\bigcirc	\bigcirc
Advocacy workshops	\bigcirc				
Advocacy resources					
OCPL Government Relations Committee	0			0	
Comments:			_		
			_4		

	Not at all	Somewhat	0 11 6 1		
DDI	satisfied	satisfied	Satisfied	Very satisfied	No opinion
CPL support for YLA Advocacy Day					
CPL support for LRC Legislative reakfast	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
dvocacy vorkshops	\bigcirc				
dvocacy resources					
OCPL Government Relations Committee	\bigcirc	\bigcirc		\bigcirc	
mments:					
* 20. Do you feel y library services?	our trustees	have the skills	to effectively a	idvocate on beha	alf of libraries
library services? Yes No Not sure		have the skills	to effectively a	ndvocate on beha	alf of libraries
library services? Yes No		have the skills	to effectively a	idvocate on beha	alf of libraries
library services? Yes No Not sure	1			idvocate on beha	alf of libraries
library services? Yes No Not sure If "No", please explain	o Communicatio	ons Among Men	aber Libraries		alf of libraries
library services? Yes No Not sure If "No", please explain * 21. Element 7: 0	o Communicatio	ons Among Men	aber Libraries		alf of libraries
Yes No Not sure If "No", please explain * 21. Element 7: O	o Communicatio	ons Among Men	aber Libraries		alf of libraries
Yes No Not sure If "No", please explain * 21. Element 7: O Do you feel adeque Yes	Communication	ons Among Men	aber Libraries		alf of libraries

	1	2	3	4	5	6	7	N/A
Email Lists								
Member Council Meetings		\bigcirc	\bigcirc	\bigcirc	\bigcirc			
Member Services Biweekly Email Blast				\bigcirc				
OCPL website								\bigcirc
OCSLD meetings								
OCPL Staff Day								\bigcirc
System Retreat								
ther (please specify)								
omments:								
omments: 24. Element 8: Co						ions to vo	ur library	?
	OCPL co		efforts witl	n these	organizat	ions to yo	our library No op	
24. Element 8: Co	OCPL co	operative	efforts witl	n these	organizat			
24. Element 8: Co fow important are Central New York Library Resources Council (CLRC) New York Library	OCPL co	operative	efforts witl	n these	organizat			
24. Element 8: Co ow important are Central New York Library Resources Council (CLRC) New York Library Association (NYLA) Onondaga-Cortland-	OCPL co	operative	efforts witl	n these	organizat			
24. Element 8: Co fow important are Central New York Library Resources	OCPL co	operative	efforts witl	n these	organizat			
24. Element 8: Co ow important are Central New York Library Resources Council (CLRC) New York Library Association (NYLA) Donondaga-Cortland- Madison Boces Other public library systems	OCPL co	operative	efforts witl	n these	organizat			
24. Element 8: Co ow important are Central New York Library Resources Council (CLRC) New York Library Association (NYLA) Onondaga-Cortland Madison Boces Other public library	OCPL co	operative	efforts witl	n these	organizat			

	ces that OCPL does r	not currently offer but yo	u would like to see
ffered in the future?			
26. Element 10: Constru	ction		
Iow satisfied are you witl	n OCPL Construction	a Aid guidance and suppo	rt?
Not at all satisfied	Satisfied	Very satisfied	No opinion
omments:			
27. How satisfied are yo	u with the OCPL Cor	nstruction Aid decision pr	rocess?
Not at all satisfied	Satisfied	Very satisfied	No opinion
comments:			
		B	
*20 D	-177 In a Bootie		
* 28. Do you feel Centra	al Library's collectio	ns complement and supp	ort your local collecti
* 28. Do you feel Centra	al Library's collection	ns complement and supp	ort your local collection
	al Library's collection	ns complement and supp	ort your local collecti
Yes	al Library's collectio	ns complement and supp	ort your local collection
Yes No	al Library's collectio	ns complement and supp	ort your local collection
Yes No	al Library's collectio	ns complement and supp	ort your local collection
Yes No	al Library's collectio	ns complement and supp	ort your local collection
Yes No	al Library's collectio	ns complement and supp	ort your local collection
Yes No	al Library's collectio	ns complement and supp	ort your local collection
Yes No	al Library's collection	ns complement and supp	ort your local collection
Yes No	al Library's collectio	ns complement and supp	ort your local collection
Yes No	al Library's collectio	ns complement and supp	ort your local collection
Yes No	al Library's collection	ns complement and supp	ort your local collection
Yes No	al Library's collectio	ns complement and supp	ort your local collection

Deally I are a				
D11- T	Not at all satisfied	Satisfied	Very satisfied	No opinion
Bulk Loan				
Local History and Genealogy	\bigcirc	\bigcirc	\bigcirc	
STAR resources for people with disabilities	0	\circ	0	\bigcirc
omments:				
30. Please share	any barriers to using	any OCPL Syste	em service (specify t	he service &
arrier).	yg	y	care our sale (or exact)	
Collection Dev	ry Advisory Committee			
Coordinated C Delivery Advis	Outreach Services Advisor Sory Committee isory Committee urity and Construction Ac			
Coordinated C Delivery Advis eContent Advi Facilities, Sec	Outreach Services Advisor Sory Committee isory Committee urity and Construction Ac	ry Committee		
Coordinated C Delivery Advis eContent Advi Facilities, Sec ILS Review Co MOU/Member	Outreach Services Advisor sory Committee isory Committee urity and Construction Acommittee r Services Committee ory Committee	ry Committee		
Coordinated C Delivery Advis eContent Advi Facilities, Sec ILS Review Co MOU/Member Trustee Advise Adult Services	Outreach Services Advisor sory Committee isory Committee urity and Construction Acommittee r Services Committee ory Committee s Group	ry Committee		
Coordinated C Delivery Advis eContent Advi Facilities, Sec ILS Review Co MOU/Member Trustee Advis Adult Services Youth Services	Outreach Services Advisor sory Committee isory Committee urity and Construction Acommittee r Services Committee ory Committee s Group s Group	ry Committee		
Coordinated Coordi	Outreach Services Advisor sory Committee isory Committee urity and Construction Acommittee r Services Committee ory Committee s Group s Group	ry Committee		
Coordinated C Delivery Advis eContent Advi Facilities, Sec ILS Review Co MOU/Member Trustee Advis Adult Services Youth Services	Outreach Services Advisor sory Committee isory Committee urity and Construction Acommittee r Services Committee ory Committee s Group s Group	ry Committee		