

Report to Board

May 20, 2026

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Major Updates

- Petit
 - Discussion on where we are and how we will be moving forward
- Security at Central
 - Report with plan attached
 - We are currently amid a 90-day trial with 4 Freeland guards at Central, one of whom is armed
 - The cost of \$109,511 for the 90-day added security at Central is currently to come out of our current budget according to my 4/23 meeting with Cydney Johnson
 - We have weekly Central Security meetings with me, Becky, Kim (CN manager), the 3 Central Librarian 2s, the Central Clerk 3, and various members of Freeland and CET
 - At these we discuss the prior week's incidents, what went well and where we can improve, and if any further procedures are needed
 - During this period, we will be looking at:
 - Comparison to last year's incident numbers
 - Location of incidents
 - Types of incidents compared to last year
 - Ways incidents were resolved (i.e., de-escalated and out quickly vs. problems)
 - If 911 was called as appropriate
 - If policies and procedures were followed
 - Way that the 3-legged stool of Central security works together (Freeland, CET, OCPL staff)
 - With the above data we will also be looking at
 - The number of patrons, day and times, if staffing is correct based on days and times, etc.
 - Qualitative data from Freeland, CET, OCPL staff, and patrons.

Strategic Pathways Updates

As requested at the last Board meeting, this will be the main format of my report going forward. I will continue to include metrics on a quarterly basis. Q2 metrics will be given at the July Board Meeting.

- Share and Sustain Success
 - Grow Community Awareness
 - Media appearances (TV)
 - 04/02 CNY Central News: Micron Day
 - The month started with Micron Day in the Community Room. We had over 150 people in attendance, as the staff from the MOST helped to introduce Micron, as they spoke about their commitment to the community as part of their volunteerism day. After several speakers, the people at Micron invited the guests to take part in their volunteer efforts by putting together hygiene kits that were then given to the United Way.
 - 04/04 CNY Central More Than Just Books (Podcast)
 - 04/16 NCC TV (SU) National Librarian Day
 - 04/18 CNY Central More Than Just Books (Art Class)
 - 04/20 CNY Central news: Ossie Golden awards
 - 04/27 Channel 9: Bridge Street (Liverpool Comic fest)
 - Media appearances (RADIO)
 - 04/11 WCNV podcast: Check It Out (Maker Faire)
 - 04/25 WCNV podcast: Check It Out (Nicole Lafiandra)
 - Newspaper/Web
 - 04/22 This is CNY website: Everson Lego sets at OCPL
 - Social/Facebook
 - For the month of April, our reach was 7269 on Facebook
 - Roughly 50011 views of our posts
 - We now have over 4643 regular followers
 - Patrons made 1732 content interactions to media posted
 - Our Demographics for the month of April:
 - Audience is 83% women and 17% men
 - 31.7% women are ages 35-44 (largest percentage)
 - Instagram account now has over 1203 followers
 - Links to check out in April for TV

- This is for staff working with adult language learners who want to create and lead ELL conversation groups at their libraries.
 - Innovate current spaces and services with an eye towards future technologies and population changes
 - The new website is moving on schedule.
 - The presentation has been moved to the June meeting.
 - RFPs were received for app and discovery layer, and we are moving forward with this.
 - Grow equitable system access
 - Over 60 teens attended Beauchamp's CNY Works program for information on summer employment. Teens and their parents were able to get applications and talk to the representative from CNY Works about what they would need to help them find summer jobs. Beauchamp staff are interested in inviting CNY Works again next year for an informational presentation ahead of when applications are due.
 - The last month has been busy for delivery. We had our first delivery/outreach collaborations with supplies and vans being dropped off at Hazard and The Zoo for outreach events. Our delivery team also brought out multiple outreach kits for library events throughout the month as well. We completed our hiring process for our vacant page position. Our new sorting room page, Natalie Bernazzani, is scheduled to begin at the beginning of May. Our team is preparing for more upcoming events and the start of our busy season.
- Expand Outreach and Partnerships
 - Events
 - 4/4 Easter Egg Hunt – 173 interactions; 12 library cards
 - 4/17 OWL Cameras at UU – 6 interactions
 - 4/17 Mets Romance Night – 132 interactions
 - Free table due to partnership with FOCL
 - 4/18 Get On the Beat – 116 Interactions; 5 library cards
 - 4/21 ESF – 75 interactions; 14 library cards
 - Part of their inaugural community engagement fair. A group tabled inside the Gateway Center, where we were able to answer questions that the students might have about OCPL libraries near the ESF campus. Many of the students were intrigued by the park passes and we managed to sign up over

15 people for library cards. We even spent some time with ESF President Mahoney and got her to show off a library card for our social media.

- 4/25 Redhouse- 40 interactions; 0 library cards
 - 4/25 MOST- 326 interactions; 0 library cards
 - 4/25 Zoo- 163 interactions; 3 library cards
 - 4/28 NYS Dept. of Health EAP Resource Fair - 62 interactions; 7 cards
 - 4/30 Mets (College Night) - 146 interactions; 1 library card
- Bolster Leadership
 - Boost staff morale, involvement, professional development, and people management
 - 4/4: The Outreach team was invited to tour the Courthouses, which ended in visiting the Courthouse Library. We were informed about the Court's "Outreach carts," which are supplied with courthouse provided laptops and printers, allowing people to print without charge. This is part of a statewide initiative to bring equal access to legal issues. Their goal is to install these carts into rural locations, preferably libraries like Tully or Minoa. Amanda S inquired about more ways that the library can help expand their resources to correctional facilities. On strengthening connections to Hillbrook, challenges continue to persist. There were some discussions about Reading challenges that the kids could participate in. There is still a great deal of documents that are not catalogued; they are not planning on hiring an archivist. The oldest book in their collection is a 16th century book documenting a court case written in old legal French!
 - 4/16 & 17: NYLA's Youth Services Section Conference
 - Amanda and Emily attended the 2026 YSS Conference "Joy in the Library." While it is uncommon that two people can attend this conference from OCPL, dividing and conquering the sessions proved extremely beneficial to system services. Emily will be presenting on the Teen sessions she attended at the May Youth Services workgroup meeting. Amanda brought back more information about Buffalo and Erie Library System and contacts for developing an OCPL Literacy Plan.
 - 4/20: Ossie Golden Award
 - Towards the end of the month, we celebrated the two winners of the Ossie Golden awards in the community room of the

Central Library. Amanda Perrine introduced board member Jill Hurst-Wahl, who brought up White Branch manager, Jackie Bleich. Immediately after Jackie spoke, Jill introduced clerk Sean Carney as the second recipient for 2026.

- Thank you to Jill, Ed, and Mary for attending!
- 4/22: OCLC held their first NYS User Meeting at Central.
 - OCLC is an international nonprofit that provides shared technology services, original research, and community programs for its membership and the library community at large. We were asked to be hosts due to my networking.
 - Library workers from all over NYS attended
 - Attendees were very impressed with Central, particularly our early opening time and the wide swath of people who visit.