

Executive Director's Report to Board

April 2026

Trying a new format, please let me know your thoughts.

Events attended with key takeaways

- Lender Expo 2026: Creating Opportunity Through Community
 - The opening panel which included Ryan McMahon, Sharon Owens, and John Mannion was phenomenal
 - Ryan McMahon said that county government has a unique responsibility to help kids, seniors, and the poor. This is what the library does every day, even having state mandates to help target populations like this.
 - Sharon Owens focused in part on collaboration and partnerships for non-profits, which libraries always focus on.
 - The housing crisis, inflation, and other economic issues were discussed multiple times
 - Workforce development is a key issue, as is job creation
- Syracuse St. Patrick's Parade
 - Thank you to Jill and to FOCL for marching
 - Despite the poor weather we had an increase in staff attending
 - CET and Security kept the building safe for patrons as they had last year which had been a problem pre-2025
- The State of Early Childhood in Onondaga County
 - Families are resilient but under strain which we see every day
 - Research shows that “the neighborhoods, communities, and programs that support the young child and the adults in their lives” are key and libraries are part of these programs and systems.
 - We need to continue to collaborate with community partners. We are also looking into programming on how we can better assist fathers in the community.
- State of the County
 - Continued priority of Poverty, Infrastructure (includes workforce development), and Economic Development (PIE). I am working with my staff to make sure that our goals relate back to this in order to better serve the County

- Focus on growing a safe and healthy community also fits in with what our Libraries do and what we continue to work on
 - There is an affordability crisis, especially with energy costs as we have all seen. We will likely need to discuss this as part of the budgeting process. We assist patrons with applying for appropriate help online.
 - We are excited to work with the Aquarium and continue to partner with the Zoo once their new area is built.
 - Erie21 mentioned, whom we partner with frequently and continue to build our relationship with.
 - Jubilee Homes is partnering with the County for a CDL driver empowerment program. We will be referring patrons to this.
 - Proposed Convention Center District on S. State St. Increases in convention attendees will be great for OCPL Central and we should work to capitalize on this.
 - Updated PlanOn: <https://plan.ongov.net/>
- Public Library Association Conference
 - Minneapolis Library Pre-Conference Tour: I have already implemented some items seen on this tour and spoken about with staff. Further information is in the security plan. I have items we will be looking into implementing. Staff spoke on how libraries still have what people think they have but also are evolving in great ways and how programming can assist with that.
 - Bryan Stevenson (author of Just Mercy and founder of the Equal Justice Initiative as well as the Legacy Sites in Montgomery, Ala.) spoke of how we can be “portals that create a more just society” due to being proximate to all people. After his talk, PLA president McNeil said, “Libraries are one of the few institutions that are designed for truth-telling” emphasizing Stevenson’s point that libraries can be a bastion for social change, so long as we are “willing to do uncomfortable and inconvenient things.”
 - The Directors’ Meet-Up was fantastic and gave me many connections to others having the same issues we are.
- Weekly Central Security Meetings
 - Will be discussed in depth at Executive Committee and during Central Security discussion

Quarter 1 Statistics 2026

- System
 - Outreach

What:	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
'25 Events	2	1	2	2	8	10	9	12	9	10	7	7
'26 Events	2	5	9									
'25 Interactions	784	102	173	648	1860	2413	850	1327	731	7988	521	2821
'26 Interactions	1255	331	640									
'25 Cards	25	42	16	1	57	206	75	112	127	222	37	39
'26 Cards	55	28	76									

- Delivery Transit Times

Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
'24	2.53	2.57	2.14	2.61	2.27	2.36	2.22	2.07	2.78	2.38	2.61	4.56
'25	2.496	2.28	2.51	2.50	2.46	2.90	4.78	2.36	2.93	2.50	2.74	4.02
'26	3.16	2.57	2.63									

- Automation

Stats	Q1-2026	Q1-2025	Change %
Website Hits/ Views	216,347	180,433	17%

Catalog (OPAC) Usage			
Searches	1,071,762	1,007,375	6%
My Account logins	117,706	123,380	-5%
Unique patron logins	13,687	14,035	-3%
Card registrations (via OPAC)	658	643	2%
Item renewals via (OPAC)	10,980	12,900	-17%
Public Computer Usage (Sessions)	19,155	17,295	10%
WiFi Usage			
# of Unique Devices Served	12,124	11,302	7%
# of Unique Devices Served/ per day	831	814	2%
Total Data Transferred (download + Upload)	28.35 TB	25.59 TB	10%
Mobile Printing			
B/W Jobs submitted	11,031	8,381	24%
B/W pages printed	27,593	21,670	21%
Color Jobs submitted	1,242	1,106	11%
Color pages printed	2,718	2,213	19%
Total Revenue	\$4,110.80	\$3,270.30	20%
OCPL Tech Packs			
Checkouts	883	875	1%

- OCPL: City
 - Security Incidents, OCPL: City

Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
'24	10	13	17	9	4	10	8	10	10	16	5	13
'25	10	6	12	16	10	13	13	13	12	11	10	17
'26	21	18	23									

- Checkouts for City Libraries by Format

Year	Q1 2024	Q2 2024	Q3 2024	Q4 2024	Q1 2025	Q2 2025	Q3 2025	Q4 2025	Q1 2026	% Change from Previous Q.
Book	45,951	45,412	49,417	43,903	53,981	54,793	57,298	51,147	54,333	6%
DVD	13,882	12,488	11,639	11,954	13,681	13,341	12,484	12,484	12,703	2%
Audiobook CD	805	823	688	694	719	753	635	578	603	4%
Music CD	2,156	2,002	1,488	1,562	2,181	2,003	1,997	1,883	1,661	-12%
Overdrive (city)	37,104	34,790	30,559	29,314	31,982	31,914	33,226	32,558	33,217	2%
Hoopla	6,555	6,839	6,632	6,673	6,692	7,020	6,792	7,932	7,579	-4%
City E total	43,659	41,629	37,191	35,987	38,674	40,490	40,018	40,490	40,796	1%

