

Report to Board

October 21, 2026

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Major Updates

- Petit
 - Currently with the architectural firm
- Security (See stats below)
 - Focus on Mundy
 - Update on Central and White



Photo credit: Jill Hurst-Wahl

Strategic Pathways Updates: Q3 Metrics

Security

OCPL CITY BRANCHES

Month:

JULY-SEPTEMBER

Security Report

Total Incidents

41

Q3 2025

38

Total Increase 8%

Highest Number of Incidents

Mundy

Number of Mundy Incidents

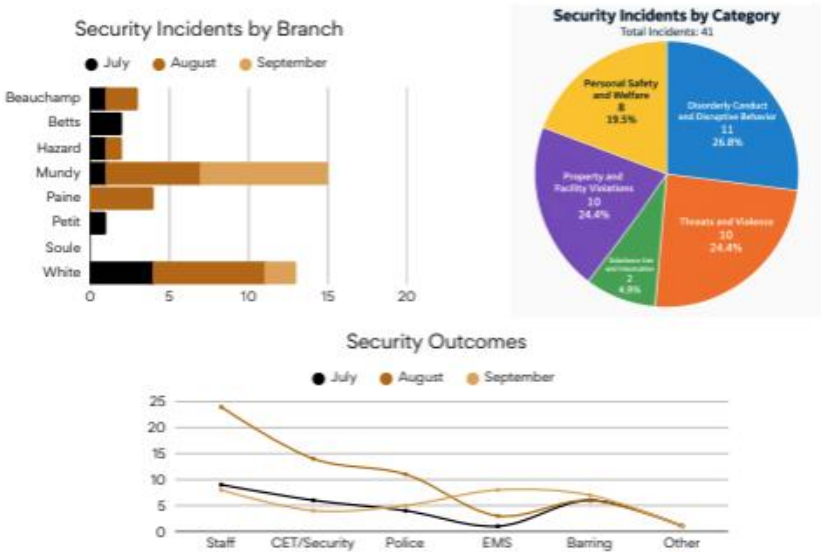
15

Next Highest: White

13

Top Category:

Disorderly Conduct and Disruptive Behavior



OCPL Central Library Quarterly Security Statistics Incident Categories				
Reporting Quarter:	July-September			Year: 2026
Category	July	August	September	Quarter Tot
Disorderly Conduct and Disruptive Behavior	3	4	0	7
Threats and Violence	1	2	2	5
Substance Use and Intoxication			0	0
Property and Facility Violations	1	2	2	5
Personal Safety and Welfare	1	1	1	3
TOTAL INCIDENTS	6	9	5	20

Incidents in 2025: July: 1, August: 1, September: 3, Total: 5

What does this show?

Security incidents at the branches are up for the quarter mainly due to two branches, Mundy and White. We have seen a decrease at White from the high in August, which is due to an increase in security, assistance from Juvenile Parole visiting the library on their late night, and changes in the location unhoused people are staying in the neighborhood.

At Mundy, a majority of these incidents are from 2 youth. The County was made aware of this, and we were able to work with other organizations to have them come to the branch to possibly assist. Unfortunately, this was not enough of a deterrent, and we are now doing a 4-week trial of a uniformed security person from 3-close on weeknights and all day Saturday. We have also removed the book drop, have talked to Juvenile Parole about being at the branch on their late night (they had previously shown up for Saturdays when the two youth tended to be the biggest problem), and are changing what is allowed relating to video game usage.

While Central continues to go up, due to the increase in Security, staff still feel safer. We are also recording incidents better than in 2025 and visits for this quarter are up almost 32% (48% in July, 61% in August, stable in September), so these have also led to the increased incidents.

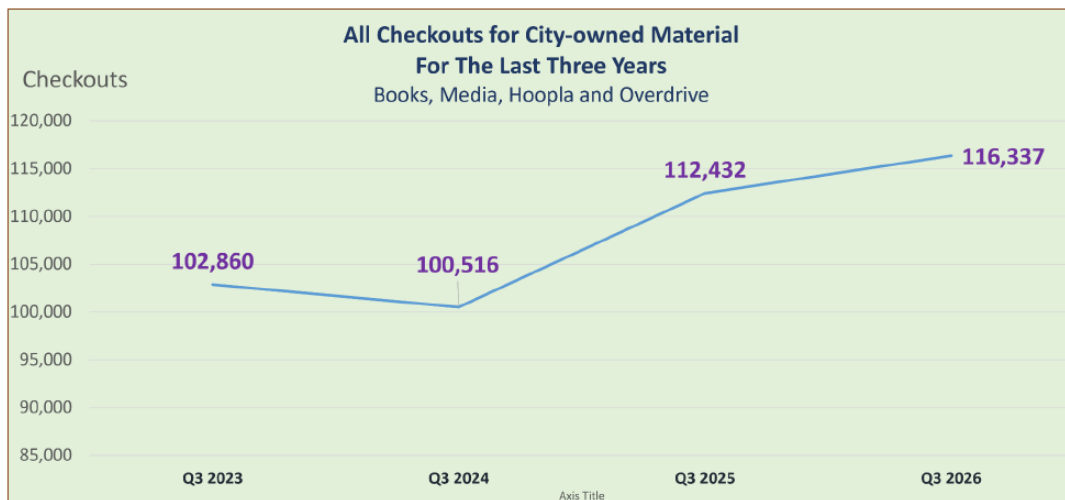
Automation

Stats	Q3-2026	Q3-2025	Change %
Website Hits/ Views	229,002	189,250	21%
Catalog (OPAC) Usage			
Searches	3,087,415	1,839,190	68%
My Account logins	180,008	187,206	-4%
Unique patron logins	16,462	17,271	-5%
Card registrations (via OPAC)	954	1,054	-9%
Item renewals via (OPAC)	10,810	19,292	-44%
Public Computer Usage (Sessions)	20,906	19,727	6%
WiFi Usage			
# of Unique Devices Served	14,231	13,226	8%
# of Unique Devices Served/ per day	901	838	8%
Total Data Transferred (download + Upload)	29.70 TB	23.67 TB	25%
OCPL Tech Packs (Checkouts)	867	394	120%
Mobile Printing			
B/W.jobs submitted	13,775	10,110	36%
B/W pages printed	37,879	25,884	46%
Color jobs submitted	1,717	983	75%
Color pages printed	3,931	2,097	87%
Total Revenue	\$5,748.30	\$3,636.20	58%

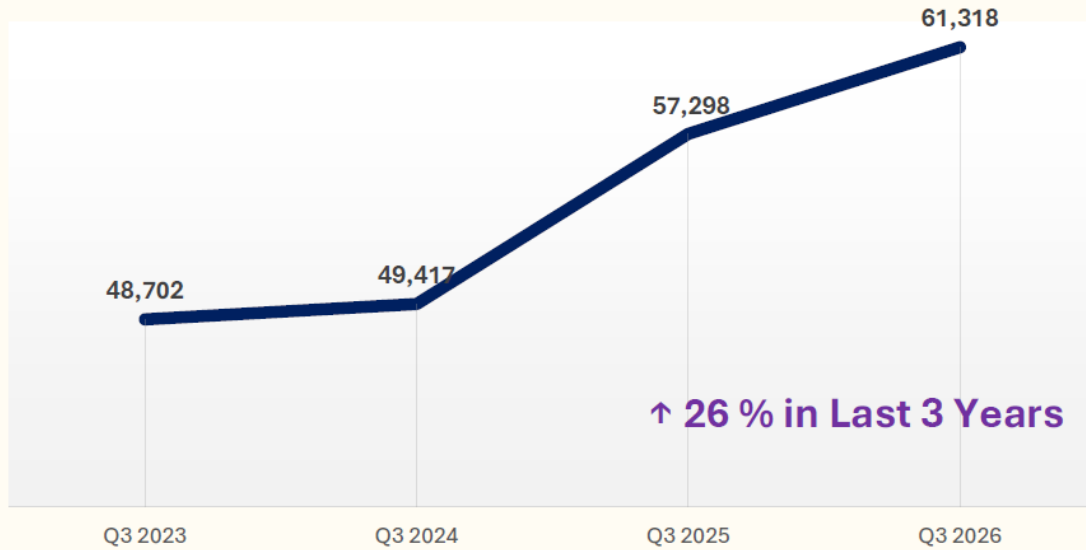
What's this mean?

Q3 results indicate that OCPL's technology services continue to support a growing range of patron needs, from accessing digital resources to connecting to the internet and printing materials. The 68% increase in catalog searches suggests a substantial rise in activity within the library's online catalog, but it is unusual and we are investigating the nature of these searches to understand the spike.

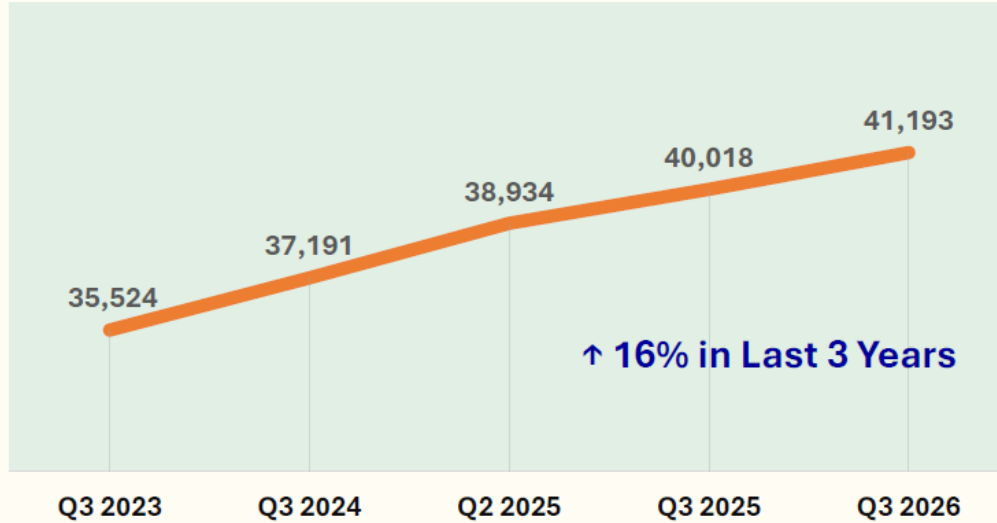
Acquisitions

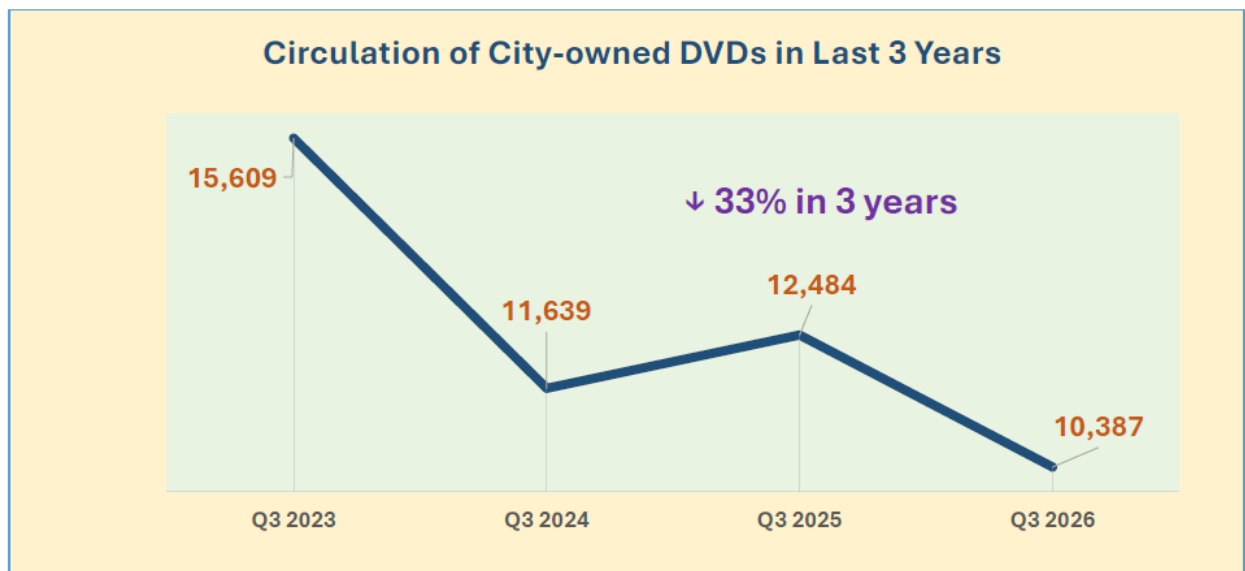
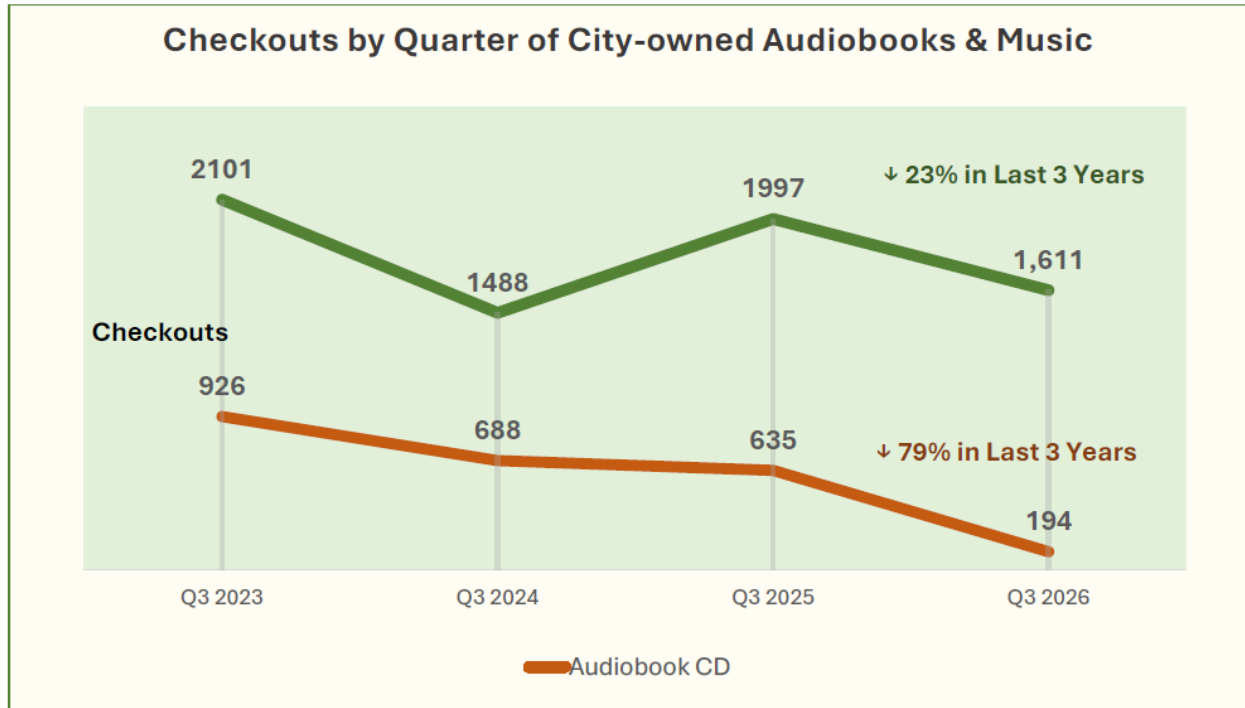


Circulation of City-owned Books Number of Checkouts by Quarter



Overdrive and Hoopla Checkouts by City Patrons in the Last 3 Years





What does this show?

Book circulation continues to rise, with a nice big jump of 26% since this time last year.

Audiobook use is falling as expected, however we permanently relocated 380 adult audiobooks from Central's collection to Hazard in September. Those items are still awaiting reprocessing, so have been out of circulation for a month of the 3rd quarter.

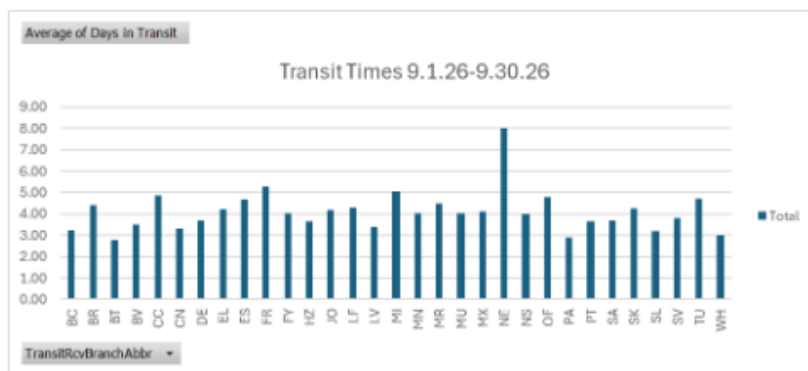
Please note that outside of the Overdrive/Hoopla data, these are checkouts of our material anywhere in the System and through ILL.

Member Services

Outreach Chart – Comparison Data

What:	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
'25 Events	2	1	2	2	8	10	9	12	9	10	7	7
'26 Events	2	5	9	12	14	13	12	9	16			
'25 Interactions	784	102	173	648	1860	2413	850	1327	731	7988	521	2821
'26 Interactions	1255	331	640	1239	3094	4551	1713	1623	2046			
'25 Cards	25	42	16	1	57	206	75	112	127	222	37	39
'26 Cards	55	28	76	70	81	191	112	55	146			
'25 Total Staff												
'26 Total Staff					18	12	20	12	17			

Delivery Report:



*Transit Report Ran on 10/5 not 10/1

**NE Receives delivery once a week

***No Delivery 9/7 Labor day

**** No delivery to BV, SV, FR, MX, JO, EL, SK, TU, LF 9/17 due to truck breakdown and needing to pickup driver

*****Limited delivery 9/23 and 9/25 due to limited staff

- Number of Stops: 559
- Number of Stops – other: 0
- Patron Interactions: 16

What does this show?

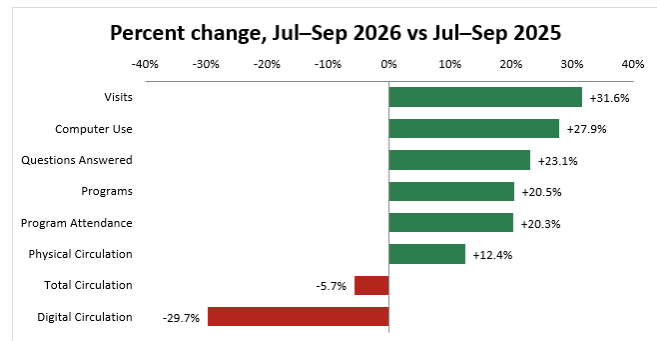
We continue to increase our outreach and those we meet at the events. We are looking to discuss outreach strategy over the next quarter to make sure that in 2027 we have staff at the correct events, reaching the populations most needed.

Due to some staffing challenges, delivery times are up a bit, but still within allowable numbers. Delivery supervisor Jesse has gone above and beyond the past couple months, and I cannot express my gratitude to him enough. Our two new vehicles are wonderful, but we have two that do still need to be replaced.

OCPL: City-Central

Central Library: July–September, 2025 vs 2026

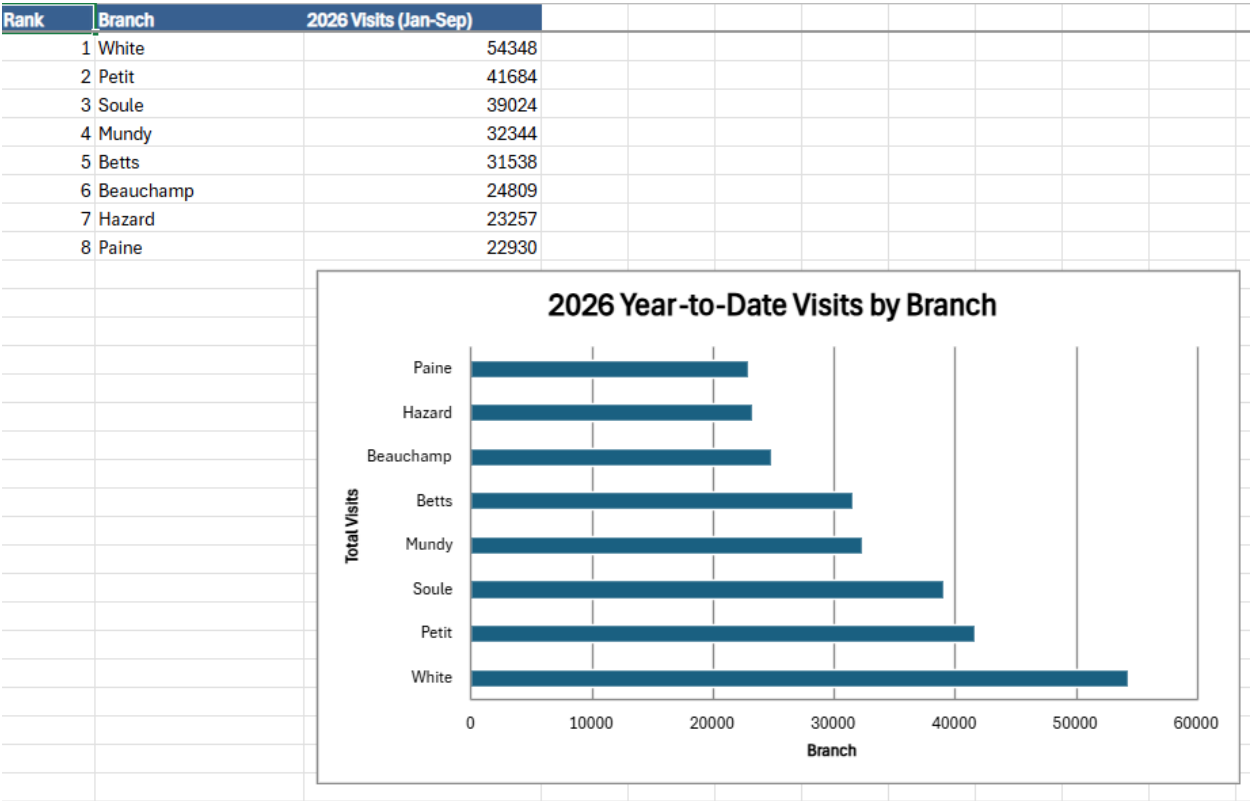
Measure	Jul–Sep 2025	Jul–Sep 2026	Change	% change
Visits	34,371	45,238	+10,867	+31.6%
Computer Use	6,000	7,672	+1,672	+27.9%
Questions Answered	1,426	1,756	+330	+23.1%
Programs	122	147	+25	+20.5%
Program Attendance	817	983	+166	+20.3%
Physical Circulation	26,295	29,566	+3,271	+12.4%
Total Circulation	46,091	43,481	-2,610	-5.7%
Digital Circulation	19,796	13,915	-5,881	-29.7%



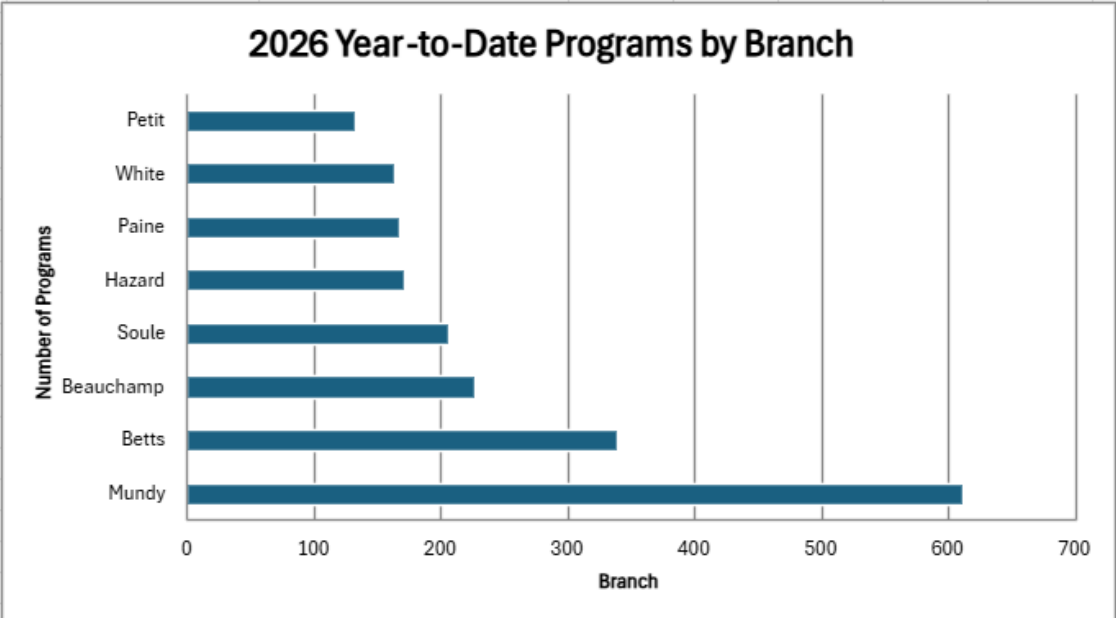
What does this show?

We have seen a large increase in visits and all aspects of library use except for digital circulation. The Central manager and Librarian 2s are working on changes to the library to further increase visibility, visits, and safety. The addition of the quilting machine will also bring in more visitors.

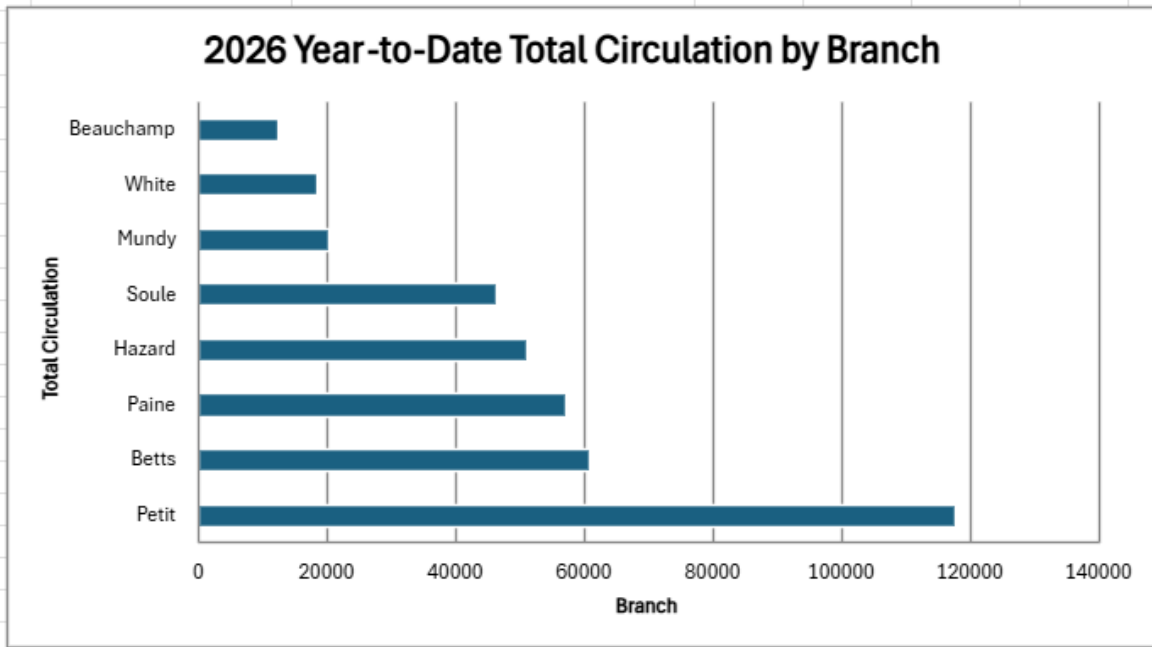
OCPL: City-Branches



Rank	Branch	Programs (Jan-Sep 2026)					
1	Mundy	611					
2	Betts	339					
3	Beauchamp	227					
4	Soule	206					
5	Hazard	171					
6	Paine	167					
7	White	164					
8	Petit	132					



A	B	C	D	E	F	G
Rank	Branch	Total Circulation (Jan-Sep 2026)				
1	Petit	117533				
2	Betts	60724				
3	Paine	56972				
4	Hazard	50842				
5	Soule	46151				
6	Mundy	20224				
7	White	18389				
8	Beauchamp	12266				



What does this show?

I need a lot more space to delve into Branch stats than I have in this report, so that will be forthcoming in my next OCPL: City report. I may change how I am doing these reports again to make sure I have the space to properly explain what is occurring and also what I and the admin team are doing in relation to it.

What I need from the Board: Would you prefer to have Branch statistics combined or separately?