

## **Member Services**

Amanda Perrine

December 2024 (11/11-12/10/2024)

"If you only read the books that everyone else is reading, you can only think what everyone else is thinking." - Haruki Murakami

### **Things That Happened:**

1. Amy held a grant writing workshop with Carol Johnson for library staff. We covered the basics of grant writing, grant seeking, outcome measurement, and connecting with funders. Fourteen people attended in-person and online. Robyn Smith, from Excellus BC/BS also presented on what funders are looking for in proposals. She also hosted Mohammad Seraji from NY Immigration Coalition to lead Know Your Rights training at Betts Library. Mohammad talked about the basics of Immigration and Homeland security and about how we can support our patrons who may be dealing with immigration issues.
2. I co-hosted/designed the Smart Response Program Management program with 5 other systems; we had over 140 people sign up.
3. Katie and Shanti spoke at the system Youth Services meeting on databases for young patrons and their grown-ups.

### **Looking Forward To:**

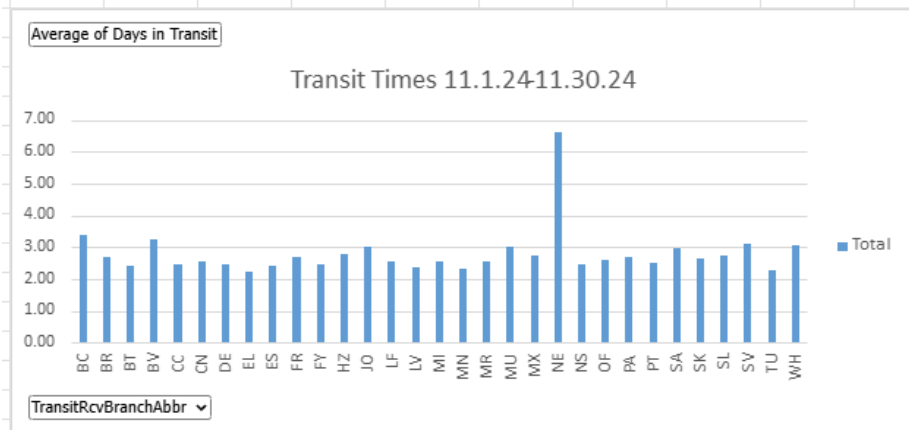
1. New Outreach Librarian 1
2. December Outreach Events - Holiday Nights at Zoo and Everson Festival of Trees (a full list of outreach staff!)
3. Books by Mail

### **Things Needed From the Board:**

1. Continue to advocate for libraries
2. Attend CLRC's Advocacy Breakfast (Dec. 13<sup>th</sup> at Marcellus Free Library.)
3. *Education Minute*: Each System provides service to all or some of the following target populations according to NYS law. We are given Coordinated Outreach State Aid to do so and have to have a Coordinator for Outreach Services (Maggie).
  1. People who are Blind or who have a Physical Disability
  2. Seniors
  3. People who have a Developmental or Learning Disability
  4. People living in Institutionalized Settings

- 5. Members of Ethnic or Minority Groups in need of special services
- 6. People who are Educationally Disadvantaged
- 7. People who are Unemployed or Underemployed
- 8. People who are Geographically Isolated
- 9. At risk youth from birth to age 21

**Metrics (Average Days in Transit)**



\*NE Recieves one delivery per week  
 \*\*Closed 11.11, 11.28, 11.29

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
2023	2.74	3.16	2.30	2.32	3.07	2.45	2.62	2.83	2.4	2.63	2.9	3.16
2024	2.53	2.57	2.14	2.61	2.27	2.36	2.22	2.07	2.78	2.38	2.61	