

Member Services Report
Amanda Perrine
January 2024, reporting on December 2023

- € Save the Date! TAC Trustee Training: *Trustee By Numbers*
 - Date: Tuesday, January 30th, 5:30-7pm
 - Via Zoom. Register at
<https://us02web.zoom.us/meeting/register/tZAqcOmqrzsrH93yeZz-GSzn6hmkFRK5zj3>
 - In this training, Member Services Coordinator Amanda Perrine will paint a picture of what a successful trustee looks like. This will be a big-picture look at items such as minimum standards, target populations, and duties & responsibilities in a paint-by-numbers fashion. The session will be a mix of lecture and break-out discussion groups. More in-depth training will be offered on topics that attendees choose. Training will be recorded and available in the trustee Google Drive.
- € Attended the Marcellus and Solvay holiday parties
- € Attended CLRC Advocacy Breakfast
- € Part of the NYS Summer Reading Training Collaboration



Outreach (Maggie Foster)

- Outreach for OCPL this month included attending a Resource Fair for ARC of Onondaga Families, a combination meeting for two workgroups – Outreach and Adult Services – and hosting the final program of the CNYArts-funded Haudenosaunee Singers and Dancers.
- The ARC Resource Fair was an excellent opportunity to introduce Passive Post-It Notes for engagement (see attached image). The goal of the notes is to collect feedback from our community members which we can use to develop future initiatives and share with the workgroups. Our question for the resource fair was “What do you want to have at your library?” The answers included the following:
- Reading circles - Mental Health Conversation Groups - More daytime programs - Storytime for Adults with Disabilities and kids with special needs – study and informational groups - yoga
- The Combination Outreach/Adult Services Meeting was very well attended by OCPL staff, online and in-person at NOPL, Cicero. We had a guest speaker, Amanda Roberts,

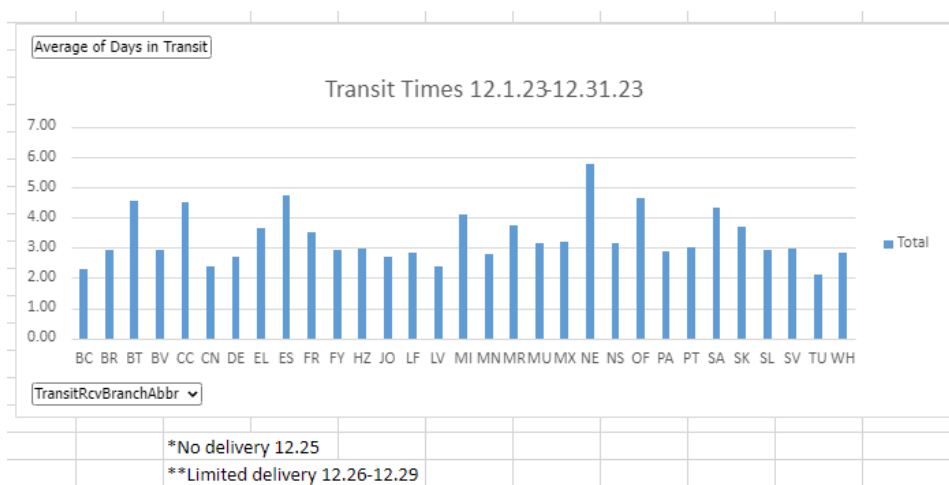
from Onon Cty Office of Aging and Long-Term Care. She was able to highlight the various programs available for our senior community members and those who require long-term care services. The combo meeting included introductions from all the new staff at various locations and the Member Services-Communications staff gave updates for future events/programs.

- The final program of the CNYArts-funded series was hosted by Central Library and featured the Haudenosaunee Singers & Dancers. In addition to traditional dances, the program also offered participants a chance to win handmade items created by Haudenosaunee Artisans and homemade hot scoons (fry bread) with strawberry drink. The door prizes and refreshments were co-sponsored by our community partners at Syracuse Peace Council and Friends of the Central Library. Also on display were suggested reading from Neighbors of the Onondaga Nation, which included items in our Local History/Genealogy Department on the third floor.

Literacy (Amy Thorna)

- Prepared presentation for Literacy Coalition Adult Ed. Resource sharing meeting to be held on Dec. 4.
- Interviewed with Beth Clarke-Gareca, TESOL professor at Binghamton University regarding her research into NY services to refugees.
- Attended NYLA 2023 where I was able to connect with other library literacy services providers.
- One of the best workshops I attended was offered by QPL and Albany that centered around services to asylum seekers, and gave great ideas about including refugees in regular library programs.
- Met with Yona to develop KBBK landing site for onlib.org

Delivery (Jesse Anderson)



- € December ended up being a quiet month for the delivery team. We had relatively light loads coming back to central and were able to keep things progressing. We ended the month with limited delivery in order to give our drivers much needed r&r. Deliveries for

the last four days of the month were completed with limited staff and on an alternating basis. I would like to thank all the delivery/sorting staff as well as the rest of OCPL for the hard work over the last year. I look forward to going into 2024 with the great team we have and I am excited for another strong year of delivery.

€ Average time in transit: 3.16 days